

How to read your FLEXIBLE PACKAGE DISCOUNTS

Flexible package invoices may include pro-rates on the first invoice. These pro-rates will appear under each section of the invoice that is affected. After the first month the Flexible package invoice will be billed at the regular, monthly rate.

The following is for informational purposes only as rates, billing information, names of services, etc. change periodically.



Account Name:
Account Number:
Invoice Date:

Your Name
Your Account Number
Your Invoice Date

Caller ID "Spoofing"

Caller ID "Spoofing" is a term used to describe disreputable parties who deliberately falsify the telephone number relayed as the Caller ID number to disguise the identity and originator of the call. If you think you are being "spoofed", hang up and call the company/person the call came from to verify the call is legitimate. Congress is considering new laws that would make this practice a crime and permit law enforcement authorities to take action against spoofers.

To learn more about Caller ID "Spoofing" and other scams, please visit the Federal Communications Commission's website at www.fcc.gov.

Flexible Package Discounts

Your flexible package discounts are reflected within the Internet, Television and/or Security sections of this invoice.

Payments

| Date | Description | Payment Amount |
|-----------------------|----------------------|-----------------|
| 07/12/18 | Payment - Thank you. | \$178.29 |
| Total Payments | | \$178.29 |

Detail of Charges

| Account | Description | Service Date | Amount |
|---------|-------------|--------------|--------|
|---------|-------------|--------------|--------|

Telephone

Monthly Charges

| Telephone Number | Account Number | Dates of Service | |
|--------------------------|-----------------------|------------------|---------|
| Service Address | City, State, Zip Code | | |
| * Telephone Access Lne | | | \$21.20 |
| * FCC Subscriber LnChg | | | \$6.50 |
| * Access Recovery Charge | | | \$1.35 |
| * Call Waiting | | | \$1.95 |
| * Call Waiting CallerID | | | \$5.50 |

Monthly Telephone Charges Sub Total \$36.50

Taxes and Surcharges

| Telephone Number | Account Number | Dates of Service | |
|---------------------------|----------------|------------------|--------|
| County Transit Tax | | | \$0.20 |
| Federal | | | \$1.10 |
| State | | | \$2.61 |
| Federal Universal Ser Chg | | | \$1.40 |
| 911 Telecom Fee | | | \$0.95 |
| Telerelay Telecom Fee | | | \$0.08 |

Taxes and Surcharges Sub Total \$6.34

Television

Monthly Charges

| TV Service | Account Number | Dates of Service | |
|--|-----------------------|------------------|----------------|
| Service Address | City, State, Zip Code | | |
| #Includes \$14.21 paid to local TV stations. | | | |
| #15% 3Svc Discount Price | | | \$74.86 |
| ***** | | | |
| 2* Ch 2-15 | | | |
| 2* Ch 16-100 | | | |
| FCC User Fee | | | \$0.07 |

Monthly Television Charges Sub Total \$74.93

Taxes and Surcharges

| TV Service | Account Number | Dates of Service | |
|--------------------|----------------|------------------|--------|
| County Transit Tax | | | \$0.37 |
| State | | | \$5.15 |

Taxes and Surcharges Sub Total \$5.52

Internet

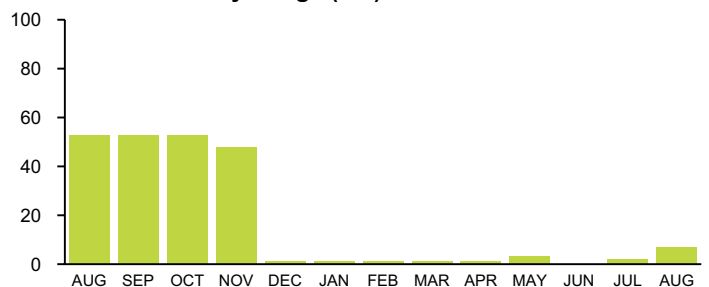
| Account | Description | Service Date | Amount |
|---------|-------------|--------------|--------|
|---------|-------------|--------------|--------|

Monthly Charges

| Internet Svc | Account Number | Dates of Service | |
|----------------------------------|-----------------------|------------------|----------------|
| Service Address | City, State, Zip Code | | |
| 15% 3Svc Discounted Price | | | \$26.41 |
| ***** | | | |
| High-Speed up to 5Mb | | | |
| E-Mail Filtering | | | \$1.00 |
| Broadband Gateway Fee | | | \$3.95 |

Monthly Internet Charges Sub Total \$31.36

Internet Monthly Usage (GB) For Acct # xxxxxxxxxx



Your Internet Use Comparison Chart

The asterisk(*) represents charges for which non-payment may result in suspension of local phone service.